

Warwick Youth Links

**Southern Downs
Industry Education
Association**

**Stanthorpe
Youth Links
Directory**

Updated 10/05/2011

STANTHORPE YOUTH PROVIDER DIRECTORY¹

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Health

Service/Project title	13HEALTH
Description of service provided/area covered by project/service	Qualified health advice; it is not a diagnostic service and should not replace medical consultation.
Contact person/s	Operator
Contact details:	Phone: 13 43 25 84 Phone: 13HEALTH
Brief position description	Registered Nurses
Physical description of location	N/A
Operating hours	24 hours/7 days a week
Types of assistance provided	Qualified health advice
Eligibility for clients	Anyone
Cost of service	Local call costs. Calls from mobile phones may be charged at a higher rate.
How to make appropriate referral	Direct
Out of hours crisis contact	Phone '000' Emergency
Where can service be accessed or provided	Telephone Only

Health

Service/Project title	Emergency Service – Ambulance
Description of service provided/area covered by project/service	Emergency Assistance
Contact person/s	Operator
Contact details:	Phone: 000 for emergency Phone: 131 233 non urgent matters Website: www.ambulance.qld.gov.au
Brief position description	
Physical description of location	
Operating hours	24 hours, 7 days a week
Types of assistance provided	Emergency response
Eligibility for clients	Anyone
Cost of service	All Queensland residents are automatically covered for the cost of ambulance transportation anywhere, anytime, across Australia.
How to make appropriate referral	Phone: 000
Out of hours crisis contact	Phone: 000
Where can service be accessed or provided	Phone: 000

Health

Service/Project title	Family Planning Queensland
Description of service provided/area covered by project/service	Sexual and reproductive health services including contraception, STI screening, pregnancy testing and referral. Pap smears and education services. The area covered is Toowoomba and surrounds
Contact person/s	Ruth Terwijn – Centre Manager and clinic coordinator Alison Noller - education
Contact details:	Phone: 0746328166 Fax: 07 322365 Mobile: Email: toowoombaclinic@fpq.com.au Website: www.fpq.com.au
Brief position description	4 Duggan Street Toowoomba
Physical description of location	Behind Golders on the corner of Margaret & Duggan, go up the stairs to the first floor and turn left
Operating hours	Mon – Fri 8.30 – 4.30
Types of assistance provided	FPQ has registered nurses and doctors providing sexual and reproductive health care
Eligibility for clients	<ul style="list-style-type: none"> • For females and males • Sexual and reproductive services only – no general practice issues
Cost of service	Donation if able
How to make appropriate referral	Phone for appointment
Out of hours crisis contact	nil
Where can service be accessed or provided	At 4 Duggan Street Toowoomba

Health

Service/Project title	Granite Belt Medical Services
Description of service provided/area covered by project/service	Youth counselling Private Consultation with doctor of choice. Follow up visits arranged where necessary
Contact person/s	Practice Nurses/Practice Manager
Contact details:	Phone: 46 812733 Fax: 46 811841 Website: www.granitebeltmedical.com.au
Brief position description	Contact with either the Practice Nurses or the Practice Manager they can liaise with doctors to schedule appointment to suit.
Physical description of location	134 High Street Stanthorpe. 4380
Operating hours	8. am to 5.30 pm After hours Phone 46 812733
Types of assistance provided	Counselling provided for issues related to Drug, Alcohol & Substance Abuse. Services also provided for other medical issues related to younger adults.
Eligibility for clients	Any youth who is experiencing problems from the above issues or other related health matters.
Cost of service	Cost can be determined on the day at discretion of the doctor. Some services may be bulk billed. Please discuss financial position with Practice Manager.
How to make appropriate referral	Please call the surgery on 46 812733
Out of hours crisis contact	Phone after hours 46 812733 or phone Stanthorpe Health Services 46 815222
Where can service be accessed or provided	Granite Belt Medical Services 134 High Street Stanthorpe. 4380.

Health

Service/Project title	headspace Southern Downs
Description of service provided/area covered by project/service	<ul style="list-style-type: none"> • A youth health service, targeting 12-25 year olds & their families. • Employs GPs, Social Workers, Psychologists, Youth Workers within the service site. • A ‘one –stop’ shop for youth, where their family members, carers, and friends can also express their concerns and be provided with or referred to appropriate services. • Main hub in Warwick, with outreach to Stanthorpe, Goondiwindi & Inglewood
Contact person/s	Contact Officer: Krysten Henning
Contact details:	Phone: 07) 46611999 Fax: 07) 46611099 Email: headspace@rhealth.com.au Website: www.headspace.org.au/southerndowns
Brief position description	
Physical description of location	51A Wood Street, WARWICK (behind & to the right of QLD X-RAY)
Operating hours	9.00am-5pm, Monday to Friday
Types of assistance provided	Assistance with a wide range of issues including mental health, physical health, drug & alcohol issues, vocational & employment issues.
Eligibility for clients	12 -25 year olds, & their family & friends
Cost of service	Low cost or free, depending on the type of service sought and individual circumstances.
How to make appropriate referral	Referrals can be made by anyone, by phone, fax, email, or in person.
Out of hours crisis contact	N/A at this point.
Where can service be accessed or provided	Main office: Warwick Outreach services: Stanthorpe, Goondiwindi & Inglewood

Health

Service/Project title	Lifeline
Description of service provided/area covered by project/service	Lifeline telephone counsellors are ready to talk and listen no matter how big or how small the problem might seem and provide emotional support in times of crisis or when callers may be feeling down.
Contact person/s	Operator
Contact details:	Phone: 13 11 14
Brief position description	Counsellors
Physical description of location	Phone contact
Operating hours	24 Hours 7 days a week
Types of assistance provided	<p>Some of the issues that people call Lifeline about include:</p> <ul style="list-style-type: none"> • Family and relationship issues • Mental health concerns • Suicide prevention and support • Abuse and violence • Loneliness • Life direction
Eligibility for clients	Anyone
Cost of service	Calls to Lifeline are the cost of just a local call, however additional charges may apply for calls from pay phones, mobiles or some home phone plans.
How to make appropriate referral	<p>Phone: 13 11 14 and you will be referred to a counsellor.</p> <p>If you're under 18 years of age you may consider contacting Kids Help Line on 1800 55 1800.</p>
Out of hours crisis contact	Phone: 13 11 14
Where can service be accessed or provided	Phone: 13 11 14 and you will be connected to a counsellor.

Health

Service/Project title	Medical Clinic
Description of service provided/area covered by project/service	<ul style="list-style-type: none"> • General practitioners • Visiting clinical psychologists
Contact person/s	Janine Barden RN
Contact details:	Phone: (07) 4681 1666 Fax: (07) 4681 3755 Mobile: N/A Email: dma14284@bigpond.net.au Website: N/A
Brief position description	GP (Bulk Bill) & Visiting Psychologist
Physical description of location	43 Railway Street STANTHORPE QLD 4380
Operating hours	8:00 am – 6:00 pm Monday to Friday, Saturday and Sunday rostered with other local practitioners.
Types of assistance provided	<ul style="list-style-type: none"> • Services from a General Practitioner (GP) • Services from a Psychologist
Eligibility for clients	Clients of all ages are eligible.
Cost of service	Bulk Billed
How to make appropriate referral	Ring the above phone number to make appointment with a GP. If you would like to see a psychologist, make an appointment with a GP who will then refer you to a psychologist.
Out of hours crisis contact	Phone: (07) 4681 1666
Where can service be accessed or provided	At the surgery.

Health

Service/Project title	Royal Queensland Bush Children's Health Scheme
Description of service provided/area covered by project/service	Helping children with Behavioural, Social, Emotional, and /or Academic Difficulties.
Contact person/s	Receptionist
Contact details:	Phone: 07 4667 1200 Fax: 07 4661 7075 Email: wck@bushkids.org.au Website: www.bushkids.org.au
Brief position description	Psychologist Speech Pathologist Occupational Therapist Family Health Support Worker
Physical description of location	“Bush Children’s Place” 26 A Wood Street WARWICK QLD 4370 Outreach service to Stanthorpe each Thursday
Operating hours	By Referral
Types of assistance provided	Counselling and support for Children with Behavioural, Social, Emotional, and/or Academic Difficulties. Individual assessment and therapy programs. Developmental skill programs for children. Information group programs for both children and parents. Group programs to enhance parenting skills. Social skills programs for children. Outreach service to Stanthorpe.
Eligibility for clients	Must be referred by a General Practitioner or Health Service Professional. Clients are between birth and 13yrs of age.
Cost of service	No Cost
How to make appropriate referral	Contact Bush Children’s to request referral form.
Out of hours crisis contact	N/A
Where can service be accessed or provided	Phone 07 4667 1200 or email wck@bushkids.org.au

Health

Service/Project title	Southern Downs Industry Education Association Inc
Description of service provided/area covered by project/service	<ul style="list-style-type: none"> • Homelessness/risk of • Relationships (family) • Family mediation • Non therapeutic counselling • School relationships/advocacy • Health • Financial issues • Justice issues
Contact person/s	Clare Hine or Travis Bradach
Contact details:	Phone: 07 4666 9218 Fax: 07 4666 9200 Website: www.sdiea.org.au
Brief position description	YSC's predominately work with young people in school to assist them to remain engaged in learning or earning activities. This includes case management, community capacity and education activities.
Physical description of location	Based at Warwick State High School outreach service to Stanthorpe Thursdays.
Operating hours	8.30am – 5.00pm M – F For out of hours service ring 0412 383 660
Types of assistance provided	Individual case management/group work
Eligibility for clients	Secondary School Students/TAFE student up to age 17 yrs.
Cost of service	Free
How to make appropriate referral	Contact line Manager Jackie Robertson 0412 383 660 Clare Hine 0427 021 813 Travis Bradach 0428 769 785
Out of hours crisis contact	For out of hours service ring 0412 383 660
Where can service be accessed or provided	In office, in school, public place, in home.

Health

Service/Project title	Support services for Stanthorpe State High School
Description of service provided/area covered by project/service	<p>LEARNING SUPPORT</p> <ul style="list-style-type: none"> • Literacy Support Program - Year 8, 9 & 10 • Learning Support Program - Year 8, 9 & 10 • Maths Tutoring Program - Year 9 & 10 • Lunchtime Tutorial Program - Year 11 & 12 • Work Education Program - Year 10 - 12 • Special Education Support Program - Year 8 - 12 • Instrumental Music Program - Year 8 - 12 • Indigenous Learning Support – 8 - 12
Contact person/s	Admin
Contact details:	<p>Phone: 0746815888</p> <p>Website: http://www.stanthorshs.eq.edu.au</p>
Brief position description	Head of Department
Physical description of location	<p>Stanthorpe State High is a school of some 665 students established in 1962 with a proud record of providing a quality educational service to the community of the Granite Belt.</p> <p>We offer a diverse curriculum program which recognises the importance of traditional academic subjects as preparation for tertiary entrance. Our focus on academic achievement has resulted in year 12 results significantly above state benchmarks. In tandem with this academic program, we offer a wide range of nationally accredited vocational courses and a burgeoning school-based apprenticeship program, thereby catering for the broad scope of students' needs and interests.</p>
Operating hours	School Hours
Types of assistance provided	<p>LEARNING SUPPORT</p> <ul style="list-style-type: none"> • Literacy Support Program - Year 8 & 9 • Learning Support Program - Year 8, 9 & 10 • Maths Tutoring Program - Year 9 & 10 • Lunchtime Tutorial Program - Year 11 & 12 • Work Education Program - Year 10 - 12 • Special Education Support Program - Year 8 - 12 • Instrumental Music Program - Year 8 - 12
Eligibility for clients	Any student enrolled at Stanthorpe State High School
Cost of service	Nil
How to make appropriate referral	Admin
Out of hours crisis contact	N/A
Where can service be accessed or provided	Through the main office.

Health

Service/Project title	Texas Community Health
Description of service provided/area covered by project/service	Texas and surrounding areas
Contact person/s	Anne Young Michael Prenzler
Contact details:	Phone: 07 46 531 455 Fax: 07 45 531 639 Mobile: 0427 531 455 Email: anne_young@health.qld.gov.au Michael_prenzler@health.qld.gov.au Website:
Brief position description	Community Health Nurses :- information, education, early intervention, support, referral etc
Physical description of location	Texas Multipurpose Health Service Mingoola Street Texas 4385 Qld
Operating hours	0830hrs – 1700hrs
Types of assistance provided	As above and access to a variety of visiting services. Social Worker Mental Health inc. child and youth mental health Psychology Occupational Therapy Physiotherapy Dietician Speech Therapist
Eligibility for clients	All clients are eligible
Cost of service	No Cost
How to make appropriate referral	Contact Community Health by phone, fax, email or in person
Out of hours crisis contact	Texas Multipurpose Health Service 07 46 531 233
Where can service be accessed or provided	Mingoola Road Texas

Health/Mental Health

Service/Project title	headspace Southern Downs
Description of service provided/area covered by project/service	<ul style="list-style-type: none"> • A youth health service, targeting 12-25 year olds & their families. • Employs GPs, Social Workers, Psychologists, Youth Workers within the service site. • A ‘one –stop’ shop for youth, where their family members, carers, and friends can also express their concerns and be provided with or referred to appropriate services. • Main hub in Warwick, with outreach to Stanthorpe, Goondiwindi & Inglewood
Contact person/s	Contact Officer: Krysten Henning
Contact details:	Phone: 07) 46611999 Fax: 07) 46611099 Mobile: 0437 700 273 / 0409 760 520 Email: headspace@rhealth.com.au Website: www.headspace.org.au/southerndowns
Brief position description	
Physical description of location	51A Wood Street, WARWICK (behind & to the right of QLD X-RAY)
Operating hours	9.00am-5pm, Monday to Friday
Types of assistance provided	Assistance with a wide range of issues including mental health, physical health, drug & alcohol issues, vocational & employment issues.
Eligibility for clients	12 -25 year olds, & their family & friends
Cost of service	Low cost or free, depending on the type of service sought and individual circumstances.
How to make appropriate referral	Referrals can be made by anyone, by phone, fax, email, or in person.
Out of hours crisis contact	N/A at this point.
Where can service be accessed or provided	Main office: Warwick Outreach services: Stanthorpe, Goondiwindi & Inglewood

Health/Mental Health

Service/Project title	Granite Belt Medical Services
Description of service provided/area covered by project/service	Youth counselling Private Consultation with doctor of choice. Follow up visits arranged where necessary
Contact person/s	Practice Nurses/Practice Manager
Contact details:	Phone: 46 812733 Fax: 46 811841 Website: www.granitebeltmedical.com.au
Brief position description	Contact with either the Practice Nurses or the Practice Manager they can liaise with doctors to schedule appointment to suit.
Physical description of location	134 High Street Stanthorpe. 4380
Operating hours	8. am to 5.30 pm After hours Phone 46 812733
Types of assistance provided	Counselling provided for issues related to Drug, Alcohol & Substance Abuse. Services also provided for other medical issues related to younger adults.
Eligibility for clients	Any youth who is experiencing problems from the above issues or other related health matters.
Cost of service	Cost can be determined on the day at discretion of the doctor. Some services may be bulk billed. Please discuss financial position with Practice Manager.
How to make appropriate referral	Please call the surgery on 46 812733
Out of hours crisis contact	Phone after hours 46 812733 or phone Stanthorpe Health Services 46 815222
Where can service be accessed or provided	Granite Belt Medical Services 134 High Street Stanthorpe. 4380.

Health/Mental Health

Service/Project title	Royal Queensland Bush Children's Health Scheme
Description of service provided/area covered by project/service	Helping children with Behavioural, Social, Emotional, and /or Academic Difficulties.
Contact person/s	Receptionist
Contact details:	Phone: 07 4667 1200 Fax: 07 4661 7075 Email: wck@bushkids.org.au Website: www.bushkids.org.au
Brief position description	Psychologist Speech Pathologist Occupational Therapist Family Health Support Worker
Physical description of location	“Bush Children’s Place” 26 A Wood Street WARWICK QLD 4370 Outreach service to Stanthorpe each Thursday
Operating hours	By Referral
Types of assistance provided	Counselling and support for Children with Behavioural, Social, Emotional, and/or Academic Difficulties. Individual assessment and therapy programs. Developmental skill programs for children. Information group programs for both children and parents. Group programs to enhance parenting skills. Social skills programs for children. Outreach service to Stanthorpe.
Eligibility for clients	Must be referred by a General Practitioner or Health Service Professional. Clients are between birth and 13yrs of age.
Cost of service	No Cost
How to make appropriate referral	Contact Bush Children’s to request referral form.
Out of hours crisis contact	N/A
Where can service be accessed or provided	Phone 07 4667 1200 or email wck@bushkids.org.au

Health/Mental Health

Service/Project title	Southern Downs Child & Youth Mental Health Service
Description of service provided/area covered by project/service	<u>Southern Downs</u> : North to Cambooya Shire, South to NSW Border, East to Cunningham's Gap & West to Waggamba Shire (Goondiwindi). <u>Outreach to</u> : Stanthorpe, Millmerran, Pittsworth, Goondiwindi, Texas, Inglewood, and Clifton.
Contact person/s	Reception
Contact details:	Phone: (07) 4660 3901(B/H) Fax: (07) 4660 3727 Mobile: N/A Email: N/A Website: N/A
Brief position description	Child & Youth Mental Health Service
Physical description of location	McCarthy House 56 Locke Street Warwick QLD 4370
Operating hours	8.30am – 4.30pm Monday-Friday.
Types of assistance provided	Comprehensive assessment, treatment planning & case review. Referral to other appropriate agencies. Ongoing treatment. Consultation/coordination with other treatment agencies and community services. Consumer, carer, family & community based education on mental health issues.
Eligibility for clients	<u>Target Group</u> : Young people 0-18 years of age, living in the Southern Downs District, who meet the entry criteria (who have severe mental health issues and whose needs cannot be met by other services).
Cost of service	Public Health
How to make appropriate referral	<u>Secondary Referral Model</u> : GP, guidance officer, school based nurses, youth workers, counsellors and self referral. Clients accepted via intake process.
Out of hours crisis contact	Your local GP. A & E Department of the local hospital. Triage & Acute Care Team:(07) 4616 5210 (Toowoomba)

Health/Mental Health

Service/Project title	Texas Community Health
Description of service provided/area covered by project/service	Texas and surrounding areas
Contact person/s	Anne Young Michael Prenzler
Contact details:	Phone: 07 46 531 455 Fax: 07 45 531 639 Mobile: 0427 531 455 Email: anne_young@health.qld.gov.au Michael_prenzler@health.qld.gov.au Website:
Brief position description	Community Health Nurses :- information, education, early intervention, support, referral etc
Physical description of location	Texas Multipurpose Health Service Mingoola Street Texas 4385 Qld
Operating hours	0830hrs – 1700hrs
Types of assistance provided	As above and access to a variety of visiting services. Social Worker Mental Health inc. child and youth mental health Psychology Occupational Therapy Physiotherapy Dietician Speech Therapist
Eligibility for clients	All clients are eligible
Cost of service	No Cost
How to make appropriate referral	Contact Community Health by phone, fax, email or in person
Out of hours crisis contact	Texas Multipurpose Health Service 07 46 531 233
Where can service be accessed or provided	Mingoola Road Texas

Health/Suicide

Service/Project title	Emergency Service - Ambulance
Description of service provided/area covered by project/service	Emergency Assistance
Contact person/s	Operator
Contact details:	Phone: 000 for emergency Phone: 131 233 non urgent matters Website: www.ambulance.qld.gov.au
Brief position description	
Physical description of location	
Operating hours	24 hours, 7 days a week
Types of assistance provided	Emergency response
Eligibility for clients	Anyone
Cost of service	All Queensland residents are automatically covered for the cost of ambulance transportation anywhere, anytime, across Australia.
How to make appropriate referral	Phone: 000
Out of hours crisis contact	Phone: 000
Where can service be accessed or provided	Phone: 000

Health/Suicide

Service/Project title	Lifeline
Description of service provided/area covered by project/service	Lifeline telephone counsellors are ready to talk and listen no matter how big or how small the problem might seem and provide emotional support in times of crisis or when callers may be feeling down.
Contact person/s	Operator
Contact details:	Phone: 13 11 14
Brief position description	Counsellors
Physical description of location	Phone contact
Operating hours	24 Hours 7 days a week
Types of assistance provided	<p>Some of the issues that people call Lifeline about include:</p> <ul style="list-style-type: none"> • Family and relationship issues • Mental health concerns • Suicide prevention and support • Abuse and violence • Loneliness • Life direction
Eligibility for clients	Anyone
Cost of service	Calls to Lifeline are the cost of just a local call, however additional charges may apply for calls from pay phones, mobiles or some home phone plans.
How to make appropriate referral	<p>Phone: 13 11 14 and you will be referred to a counsellor.</p> <p>If you're under 18 years of age you may consider contacting Kids Help Line on 1800 55 1800.</p>
Out of hours crisis contact	Phone: 13 11 14
Where can service be accessed or provided	Phone: 13 11 14 and you will be connected to a counsellor.

Health/Suicide

Service/Project title	Support services for Stanthorpe State High School
Description of service provided/area covered by project/service	<p>LEARNING SUPPORT</p> <ul style="list-style-type: none"> • Literacy Support Program - Year 8, 9 & 10 • Learning Support Program - Year 8, 9 & 10 • Maths Tutoring Program - Year 9 & 10 • Lunchtime Tutorial Program - Year 11 & 12 • Work Education Program - Year 10 - 12 • Special Education Support Program - Year 8 - 12 • Instrumental Music Program - Year 8 - 12 • Indigenous Learning Support – 8 - 12
Contact person/s	Admin
Contact details:	<p>Phone: 0746815888</p> <p>Website: http://www.stanthorshs.eq.edu.au</p>
Brief position description	Head of Department
Physical description of location	<p>Stanthorpe State High is a school of some 665 students established in 1962 with a proud record of providing a quality educational service to the community of the Granite Belt.</p> <p>We offer a diverse curriculum program which recognises the importance of traditional academic subjects as preparation for tertiary entrance. Our focus on academic achievement has resulted in year 12 results significantly above state benchmarks. In tandem with this academic program, we offer a wide range of nationally accredited vocational courses and a burgeoning school-based apprenticeship program, thereby catering for the broad scope of students' needs and interests.</p>
Operating hours	School Hours
Types of assistance provided	<p>LEARNING SUPPORT</p> <ul style="list-style-type: none"> • Literacy Support Program - Year 8 & 9 • Learning Support Program - Year 8, 9 & 10 • Maths Tutoring Program - Year 9 & 10 • Lunchtime Tutorial Program - Year 11 & 12 • Work Education Program - Year 10 - 12 • Special Education Support Program - Year 8 - 12 • Instrumental Music Program - Year 8 - 12
Eligibility for clients	Any student enrolled at Stanthorpe State High School
Cost of service	Nil
How to make appropriate referral	Admin
Out of hours crisis contact	N/A
Where can service be accessed or provided	Through the main office.

Health/Self Harm

Service/Project title	Lifeline
Description of service provided/area covered by project/service	Lifeline telephone counsellors are ready to talk and listen no matter how big or how small the problem might seem and provide emotional support in times of crisis or when callers may be feeling down.
Contact person/s	Operator
Contact details:	Phone: 13 11 14
Brief position description	Counsellors
Physical description of location	Phone contact
Operating hours	24 Hours 7 days a week
Types of assistance provided	<p>Some of the issues that people call Lifeline about include:</p> <ul style="list-style-type: none"> • Family and relationship issues • Mental health concerns • Suicide prevention and support • Abuse and violence • Loneliness • Life direction
Eligibility for clients	Anyone
Cost of service	Calls to Lifeline are the cost of just a local call, however additional charges may apply for calls from pay phones, mobiles or some home phone plans.
How to make appropriate referral	<p>Phone: 13 11 14 and you will be referred to a counsellor.</p> <p>If you're under 18 years of age you may consider contacting Kids Help Line on 1800 55 1800.</p>
Out of hours crisis contact	Phone: 13 11 14
Where can service be accessed or provided	Phone: 13 11 14 and you will be connected to a counsellor.

Health/Self Harm

Service/Project title	Support services for Stanthorpe State High School
Description of service provided/area covered by project/service	<p>LEARNING SUPPORT</p> <ul style="list-style-type: none"> • Literacy Support Program - Year 8, 9 & 10 • Learning Support Program - Year 8, 9 & 10 • Maths Tutoring Program - Year 9 & 10 • Lunchtime Tutorial Program - Year 11 & 12 • Work Education Program - Year 10 - 12 • Special Education Support Program - Year 8 - 12 • Instrumental Music Program - Year 8 - 12 • Indigenous Learning Support – 8 - 12
Contact person/s	Admin
Contact details:	<p>Phone: 0746815888</p> <p>Website: http://www.stanthorshs.eq.edu.au</p>
Brief position description	Head of Department
Physical description of location	<p>Stanthorpe State High is a school of some 665 students established in 1962 with a proud record of providing a quality educational service to the community of the Granite Belt.</p> <p>We offer a diverse curriculum program which recognises the importance of traditional academic subjects as preparation for tertiary entrance. Our focus on academic achievement has resulted in year 12 results significantly above state benchmarks. In tandem with this academic program, we offer a wide range of nationally accredited vocational courses and a burgeoning school-based apprenticeship program, thereby catering for the broad scope of students' needs and interests.</p>
Operating hours	School Hours
Types of assistance provided	<p>LEARNING SUPPORT</p> <ul style="list-style-type: none"> • Literacy Support Program - Year 8 & 9 • Learning Support Program - Year 8, 9 & 10 • Maths Tutoring Program - Year 9 & 10 • Lunchtime Tutorial Program - Year 11 & 12 • Work Education Program - Year 10 - 12 • Special Education Support Program - Year 8 - 12 • Instrumental Music Program - Year 8 - 12
Eligibility for clients	Any student enrolled at Stanthorpe State High School
Cost of service	Nil
How to make appropriate referral	Admin
Out of hours crisis contact	N/A
Where can service be accessed or provided	Through the main office.

Health/Eating Disorders

Service/Project title	Lifeline
Description of service provided/area covered by project/service	Lifeline telephone counsellors are ready to talk and listen no matter how big or how small the problem might seem and provide emotional support in times of crisis or when callers may be feeling down.
Contact person/s	Operator
Contact details:	Phone: 13 11 14
Brief position description	Counsellors
Physical description of location	Phone contact
Operating hours	24 Hours 7 days a week
Types of assistance provided	<p>Some of the issues that people call Lifeline about include:</p> <ul style="list-style-type: none"> • Family and relationship issues • Mental health concerns • Suicide prevention and support • Abuse and violence • Loneliness • Life direction
Eligibility for clients	Anyone
Cost of service	Calls to Lifeline are the cost of just a local call, however additional charges may apply for calls from pay phones, mobiles or some home phone plans.
How to make appropriate referral	<p>Phone: 13 11 14 and you will be referred to a counsellor.</p> <p>If you're under 18 years of age you may consider contacting Kids Help Line on 1800 55 1800.</p>
Out of hours crisis contact	Phone: 13 11 14
Where can service be accessed or provided	Phone: 13 11 14 and you will be connected to a counsellor.

Health/Eating Disorders

Service/Project title	Texas Community Health
Description of service provided/area covered by project/service	Texas and surrounding areas
Contact person/s	Anne Young Michael Prenzler
Contact details:	Phone: 07 46 531 455 Fax: 07 45 531 639 Mobile: 0427 531 455 Email: anne_young@health.qld.gov.au Michael_prenzler@health.qld.gov.au Website:
Brief position description	Community Health Nurses :- information, education, early intervention, support, referral etc
Physical description of location	Texas Multipurpose Health Service Mingoola Street Texas 4385 Qld
Operating hours	0830hrs – 1700hrs
Types of assistance provided	As above and access to a variety of visiting services. Social Worker Mental Health inc. child and youth mental health Psychology Occupational Therapy Physiotherapy Dietician Speech Therapist
Eligibility for clients	All clients are eligible
Cost of service	No Cost
How to make appropriate referral	Contact Community Health by phone, fax, email or in person
Out of hours crisis contact	Texas Multipurpose Health Service 07 46 531 233
Where can service be accessed or provided	Mingoola Road Texas

Health/Pregnancy

Service/Project title	Family Planning Queensland
Description of service provided/area covered by project/service	Sexual and reproductive health services including contraception, STI screening, pregnancy testing and referral. Pap smears and education services. The area covered is Toowoomba and surrounds
Contact person/s	Ruth Terwijn – Centre Manager and clinic coordinator Alison Noller - education
Contact details:	Phone: 0746328166 Fax: 07 322365 Email: toowoombaclinic@fpq.com.au Website: www.fpq.com.au
Brief position description	4 Duggan Street Toowoomba
Physical description of location	Behind Golders on the corner of Margaret & Duggan, go up the stairs to the first floor and turn left
Operating hours	Mon – Fri 8.30 – 4.30
Types of assistance provided	FPQ has registered nurses and doctors providing sexual and reproductive health care
Eligibility for clients	<ul style="list-style-type: none"> • For females and males • Sexual and reproductive services only – no general practice issues
Cost of service	Donation if able
How to make appropriate referral	Phone for appointment
Out of hours crisis contact	nil
Where can service be accessed or provided	At 4 Duggan Street Toowoomba

Health/Pregnancy

Service/Project title	Lifeline
Description of service provided/area covered by project/service	Lifeline telephone counsellors are ready to talk and listen no matter how big or how small the problem might seem and provide emotional support in times of crisis or when callers may be feeling down.
Contact person/s	Operator
Contact details:	Phone: 13 11 14
Brief position description	Counsellors
Physical description of location	Phone contact
Operating hours	24 Hours 7 days a week
Types of assistance provided	<p>Some of the issues that people call Lifeline about include:</p> <ul style="list-style-type: none"> • Family and relationship issues • Mental health concerns • Suicide prevention and support • Abuse and violence • Loneliness • Life direction
Eligibility for clients	Anyone
Cost of service	Calls to Lifeline are the cost of just a local call, however additional charges may apply for calls from pay phones, mobiles or some home phone plans.
How to make appropriate referral	<p>Phone: 13 11 14 and you will be referred to a counsellor.</p> <p>If you're under 18 years of age you may consider contacting Kids Help Line on 1800 55 1800.</p>
Out of hours crisis contact	Phone: 13 11 14
Where can service be accessed or provided	Phone: 13 11 14 and you will be connected to a counsellor.

Health/Pregnancy

Service/Project title	Texas Community Health
Description of service provided/area covered by project/service	Texas and surrounding areas
Contact person/s	Anne Young Michael Prenzler
Contact details:	Phone: 07 46 531 455 Fax: 07 45 531 639 Mobile: 0427 531 455 Email: anne_young@health.qld.gov.au Michael_prenzler@health.qld.gov.au Website:
Brief position description	Community Health Nurses :- information, education, early intervention, support, referral etc
Physical description of location	Texas Multipurpose Health Service Mingoola Street Texas 4385 Qld
Operating hours	0830hrs – 1700hrs
Types of assistance provided	As above and access to a variety of visiting services. Social Worker Mental Health inc. child and youth mental health Psychology Occupational Therapy Physiotherapy Dietician Speech Therapist
Eligibility for clients	All clients are eligible
Cost of service	No Cost
How to make appropriate referral	Contact Community Health by phone, fax, email or in person
Out of hours crisis contact	Texas Multipurpose Health Service 07 46 531 233
Where can service be accessed or provided	Mingoola Road Texas

Health/Drug & Alcohol & Substance Abuse

Service/Project title	DRUG ARM – Family Assistance Drug Support (FADS) program.
Description of service provided/area covered by project/service	Provides a range of prevention, rehabilitation and management interventions that support individuals, families and communities to reduce the harm associated with alcohol and other drug use.
Contact person/s	Dot Hill
Contact details:	Phone: 07 4681 4241 Fax: (07) 4681 4592 Mobile: 0437 830 025 Email: dorothyh@drugarm.com.au Website: www.drugarm.com.au
Brief position description	Project Officer
Physical description of location	Steps Business Centre Cnr. Short & Connor Streets Stanthorpe
Operating hours	8:30am – 4:30pm Mondays and Thursdays
Types of assistance provided	<ul style="list-style-type: none"> • Assessment in a confidential and non-judgmental environment • Ongoing support for individuals and/or their families • Treatment options through brief interventions based on individual treatment plans, including: budgeting, anger management, self-esteem, reduction and ultimately ceasing drug use and relapse prevention
Eligibility for clients	Anyone who has a drug related issue in regard to themselves or their family.
Cost of service	Free
How to make appropriate referral	By telephone or by calling personally at the office at Cnr. Short & Connor Streets, Stanthorpe
Out of hours crisis contact	07 4639 1313
Where can service be accessed or provided	<ul style="list-style-type: none"> • By telephone • At DRUG ARM office • Client's home, at school or other safe environment.

Health/Drug & Alcohol & Substance Abuse

Service/Project title	Granite Belt Medical Services
Description of service provided/area covered by project/service	Youth counselling Private Consultation with doctor of choice. Follow up visits arranged where necessary
Contact person/s	Practice Nurses/Practice Manager
Contact details:	Phone: 46 812733 Fax: 46 811841 Mobile: Email: Website: www.granitebeltmedical.com.au
Brief position description	Contact with either the Practice Nurses or the Practice Manager they can liaise with doctors to schedule appointment to suit.
Physical description of location	134 High Street Stanthorpe. 4380
Operating hours	8. am to 5.30 pm After hours Phone 46 812733
Types of assistance provided	Counselling provided for issues related to Drug, Alcohol & Substance Abuse. Services also provided for other medical issues related to younger adults.
Eligibility for clients	Any youth who is experiencing problems from the above issues or other related health matters.
Cost of service	Cost can be determined on the day at discretion of the doctor. Some services may be bulk billed. Please discuss financial position with Practice Manager.
How to make appropriate referral	Please call the surgery on 46 812733
Out of hours crisis contact	Phone after hours 46 812733 or phone Stanthorpe Health Services 46 815222
Where can service be accessed or provided	Granite Belt Medical Services 134 High Street Stanthorpe. 4380.

Health/Drug & Alcohol & Substance Abuse

Service/Project title	headspace Southern Downs
Description of service provided/area covered by project/service	<ul style="list-style-type: none"> • A youth health service, targeting 12-25 year olds & their families. • Employs GPs, Social Workers, Psychologists, Youth Workers within the service site. • A 'one –stop' shop for youth, where their family members, carers, and friends can also express their concerns and be provided with or referred to appropriate services. • Main hub in Warwick, with outreach to Stanthorpe, Goondiwindi & Inglewood
Contact person/s	Contact Officer: Krysten Henning
Contact details:	Phone: 07) 46611999 Fax: 07) 46611099 Mobile: 0437 700 273 / 0409 760 520 Email: headspace@rhealth.com.au Website: www.headspace.org.au/southerndowns
Brief position description	
Physical description of location	51A Wood Street, WARWICK (behind & to the right of QLD X-RAY)
Operating hours	9.00am-5pm, Monday to Friday
Types of assistance provided	Assistance with a wide range of issues including mental health, physical health, drug & alcohol issues, vocational & employment issues.
Eligibility for clients	12 -25 year olds, & their family & friends
Cost of service	Low cost or free, depending on the type of service sought and individual circumstances.
How to make appropriate referral	Referrals can be made by anyone, by phone, fax, email, or in person.
Out of hours crisis contact	N/A at this point.
Where can service be accessed or provided	Main office: Warwick Outreach services: Stanthorpe, Goondiwindi & Inglewood

Health/Drug, Alcohol and Substance Abuse

Service/Project title	Support services for Stanthorpe State High School
Description of service provided/area covered by project/service	<p>LEARNING SUPPORT</p> <ul style="list-style-type: none"> • Literacy Support Program - Year 8, 9 & 10 • Learning Support Program - Year 8, 9 & 10 • Maths Tutoring Program - Year 9 & 10 • Lunchtime Tutorial Program - Year 11 & 12 • Work Education Program - Year 10 - 12 • Special Education Support Program - Year 8 - 12 • Instrumental Music Program - Year 8 - 12 • Indigenous Learning Support – 8 - 12
Contact person/s	Admin
Contact details:	<p>Phone: 0746815888</p> <p>Website: http://www.stanthorshs.eq.edu.au</p>
Brief position description	Head of Department
Physical description of location	<p>Stanthorpe State High is a school of some 665 students established in 1962 with a proud record of providing a quality educational service to the community of the Granite Belt.</p> <p>We offer a diverse curriculum program which recognises the importance of traditional academic subjects as preparation for tertiary entrance. Our focus on academic achievement has resulted in year 12 results significantly above state benchmarks. In tandem with this academic program, we offer a wide range of nationally accredited vocational courses and a burgeoning school-based apprenticeship program, thereby catering for the broad scope of students' needs and interests.</p>
Operating hours	School Hours
Types of assistance provided	<p>LEARNING SUPPORT</p> <ul style="list-style-type: none"> • Literacy Support Program - Year 8 & 9 • Learning Support Program - Year 8, 9 & 10 • Maths Tutoring Program - Year 9 & 10 • Lunchtime Tutorial Program - Year 11 & 12 • Work Education Program - Year 10 - 12 • Special Education Support Program - Year 8 - 12 • Instrumental Music Program - Year 8 - 12
Eligibility for clients	Any student enrolled at Stanthorpe State High School
Cost of service	Nil
How to make appropriate referral	Admin
Out of hours crisis contact	N/A
Where can service be accessed or provided	Through the main office.

Health/Drug & Alcohol & Substance Abuse

Service/Project title	Youth Pathways Programme
Description of service provided/area covered by project/service	Youth Pathways offer one on one support for young people, to assist them to remain with education or training until year twelve and/or beyond or re-engage in education.
Contact person/s	Kim Mann
Contact details:	Phone: 07 4638 8512 Fax: 07 4638 8023 Mobile: 04 0200 0865 Email: kimm@smartemploymentsolutions.com.au Website: www.smartemploymentsolutions.com.au
Brief position description	Youth Pathways Programme
Physical description of location	Access school and community environments.
Operating hours	Office hours: 8.30am to 4.30pm 24 hour contact: 13 3024
Types of assistance provided	One on one support over a twelve month school year, to remain in school environment or take up other training or education.
Eligibility for clients	13-19 years, currently at school or have left in the 12 months prior period.
Cost of service	Nil
How to make appropriate referral	Complete recommendation form. Request same.
Out of hours crisis contact	04 0200 0865
Where can service be accessed or provided	Either at school environment or alternative community venue.

Relationships

Service/Project title	Community Development Service Inc
Description of service provided/area covered by project/service	<p>Youth Development Service This service funded by the Department of communities, aims to address a range of identified youth issues via a strategic social and economic development approach.</p> <ul style="list-style-type: none"> • Youth participation programs including involvement in community decision-making • Supporting youth council, youth groups and organisations • Networking with government and non-government agencies as well as the private sector • Advocacy and active encouragement of self-help • Grant procurement for youth projects and services.
Contact person/s	Rebecca Schroder
Contact details:	<p>Phone: (07) 46810925 Fax: (07) 46814532 Website: NA</p>
Brief position description	Youth Development Worker
Physical description of location	Community Development Services Inc is located in the Neighbourhood centre at 8 Corundum St, next to Centrelink, and directly across from the St Josephs Hall.
Operating hours	Service operates from 9.30-12.30 but the youth worker is available between 8.30-5 Monday-Thursday and 8.30-3 on Fridays
Types of assistance provided	<p>What does CDS's Youth Development Worker do?</p> <ul style="list-style-type: none"> • Supports young people in crisis • Provides a quality youth information, referral and advocacy service • Assesses youth needs and initiates projects • Applies for funding and grants for various youth projects • Liaises with government and non-government agencies, welfare groups, council and business groups. <p>CDS also Provides: Information and Support in the Areas of:</p> <ul style="list-style-type: none"> • Child Care and Development • Youth Development • Parent Support • Child Abuse Prevention • Domestic Violence Prevention • Family Support • Government Services

	<ul style="list-style-type: none"> • Referral to local providers eg counselling, financial counselling, Community health, Social Worker, Drug Arm, CDS, TAFE, learning centre, Centrelink, interest groups, volunteer work; etc • Community Resource Library • Free Legal Advice • Emergency Relief and Support
Eligibility for clients	12-25 is the target age for the youth service/activities. Community Development service is open to anyone
Cost of service	Nil
How to make appropriate referral	No formal referral process
Out of hours crisis contact	Nil
Where can service be accessed or provided	Neighbourhood Centre, 8 Corundum St, Stanthorpe.

Relationships

Service/Project title	headspace Southern Downs
Description of service provided/area covered by project/service	<ul style="list-style-type: none"> • A youth health service, targeting 12-25 year olds & their families. • Employs GPs, Social Workers, Psychologists, Youth Workers within the service site. • A ‘one –stop’ shop for youth, where their family members, carers, and friends can also express their concerns and be provided with or referred to appropriate services. • Main hub in Warwick, with outreach to Stanthorpe, Goondiwindi & Inglewood
Contact person/s	Contact Officer: Krysten Henning
Contact details:	Phone: 07) 46611999 Fax: 07) 46611099 Mobile: 0437 700 273 / 0409 760 520 Email: headspace@rhealth.com.au Website: www.headspace.org.au/southerndowns
Brief position description	
Physical description of location	51A Wood Street, WARWICK (behind & to the right of QLD X-RAY)
Operating hours	9.00am-5pm, Monday to Friday
Types of assistance provided	Assistance with a wide range of issues including mental health, physical health, drug & alcohol issues, vocational & employment issues.
Eligibility for clients	12 -25 year olds, & their family & friends
Cost of service	Low cost or free, depending on the type of service sought and individual circumstances.
How to make appropriate referral	Referrals can be made by anyone, by phone, fax, email, or in person.
Out of hours crisis contact	N/A at this point.
Where can service be accessed or provided	Main office: Warwick Outreach services: Stanthorpe, Goondiwindi & Inglewood

Relationships

Service/Project title	Kids Help Line
Description of service provided/area covered by project/service	Young persons can talk to counsellors about any issue, big or small, they can talk about their bad day and their feelings about certain issues, or just want have a really good talk with the counsellor about every day things that happen at school, at home or with friends. There are always counsellors available to talk too.
Contact person/s	Any of the counsellors
Contact details:	Phone: 1800 55 1800 Email: counsellor@kidshelp.com.au Website: www.kidshelpline.com.au
Brief position description	Counsellors
Physical description of location	Phone, email or website contact.
Operating hours	Phone: 24 hours Web: 3pm to 9pm Monday to Friday and 10am to 5pm on Saturday and Sunday Email: Response could take up to 2 weeks
Types of assistance provided	Confidential and anonymous, telephone, web and email counselling service regarding issues including: <ul style="list-style-type: none"> • Relationship breakdown • Bullying • Suicidal thoughts • Sexual abuse • Drug and alcohol abuse • Homelessness
Eligibility for clients	Young persons 5 to 25.
Cost of service	Internet connection costs apply but no phone costs.
How to make appropriate referral	Telephone: 1800 55 1800 and you will be connected to a counsellor or go online www.kidshelpline.com.au and you will directly be connected with a counsellor.
Out of hours crisis contact	If you need to talk to someone straight away phone 1800 55 1800.
Where can service be accessed or provided	Telephone: 1800 55 1800, Email: counsellor@kidshelp.com.au Website: www.kidshelpline.com.au

Relationships

Service/Project title	Lifeline
Description of service provided/area covered by project/service	Lifeline telephone counsellors are ready to talk and listen no matter how big or how small the problem might seem and provide emotional support in times of crisis or when callers may be feeling down.
Contact person/s	Operator
Contact details:	Phone: 13 11 14
Brief position description	Counsellors
Physical description of location	Phone contact
Operating hours	24 Hours 7 days a week
Types of assistance provided	<p>Some of the issues that people call Lifeline about include:</p> <ul style="list-style-type: none"> • Family and relationship issues • Mental health concerns • Suicide prevention and support • Abuse and violence • Loneliness • Life direction
Eligibility for clients	Anyone
Cost of service	Calls to Lifeline are the cost of just a local call, however additional charges may apply for calls from pay phones, mobiles or some home phone plans.
How to make appropriate referral	<p>Phone: 13 11 14 and you will be referred to a counsellor.</p> <p>If you're under 18 years of age you may consider contacting Kids Help Line on 1800 55 1800.</p>
Out of hours crisis contact	Phone: 13 11 14
Where can service be accessed or provided	Phone: 13 11 14 and you will be connected to a counsellor.

Relationships

Service/Project title	Southern Downs Industry Education Association Inc
Description of service provided/area covered by project/service	<ul style="list-style-type: none"> • Homelessness/risk of • Relationships (family) • Family mediation • Non therapeutic counselling • School relationships/advocacy • Health • Financial issues • Justice issues
Contact person/s	Clare Hine or Travis Bradach
Contact details:	Phone: 07 4666 9218 Fax: 07 4666 9200 Website: www.sdiea.org.au
Brief position description	YSC's predominately work with young people in school to assist them to remain engaged in learning or earning activities. This includes case management, community capacity and education activities.
Physical description of location	Based at Warwick State High School outreach service to Stanthorpe Thursdays.
Operating hours	8.30am – 5.00pm Monday – Friday
Types of assistance provided	Individual case management/group work
Eligibility for clients	Secondary School Students/TAFE student up to age 17 yrs.
Cost of service	Free
How to make appropriate referral	Contact line Manager Jackie Robertson 0412 383 660 Clare Hine 0427 021 813 Travis Bradach 0428 769 785
Out of hours crisis contact	For out of hours service ring 0412 383 660
Where can service be accessed or provided	In office, in school, public place, in home.

Relationships/General Counselling

Service/Project title	Support services for Stanthorpe State High School
Description of service provided/area covered by project/service	<p>LEARNING SUPPORT</p> <ul style="list-style-type: none"> • Literacy Support Program - Year 8, 9 & 10 • Learning Support Program - Year 8, 9 & 10 • Maths Tutoring Program - Year 9 & 10 • Lunchtime Tutorial Program - Year 11 & 12 • Work Education Program - Year 10 - 12 • Special Education Support Program - Year 8 - 12 • Instrumental Music Program - Year 8 - 12 • Indigenous Learning Support – 8 - 12
Contact person/s	Admin
Contact details:	<p>Phone: 0746815888</p> <p>Website: http://www.stanthorshs.eq.edu.au</p>
Brief position description	Head of Department
Physical description of location	<p>Stanthorpe State High is a school of some 665 students established in 1962 with a proud record of providing a quality educational service to the community of the Granite Belt.</p> <p>We offer a diverse curriculum program which recognises the importance of traditional academic subjects as preparation for tertiary entrance. Our focus on academic achievement has resulted in year 12 results significantly above state benchmarks. In tandem with this academic program, we offer a wide range of nationally accredited vocational courses and a burgeoning school-based apprenticeship program, thereby catering for the broad scope of students' needs and interests.</p>
Operating hours	School Hours
Types of assistance provided	<p>LEARNING SUPPORT</p> <ul style="list-style-type: none"> • Literacy Support Program - Year 8 & 9 • Learning Support Program - Year 8, 9 & 10 • Maths Tutoring Program - Year 9 & 10 • Lunchtime Tutorial Program - Year 11 & 12 • Work Education Program - Year 10 - 12 • Special Education Support Program - Year 8 - 12 • Instrumental Music Program - Year 8 - 12
Eligibility for clients	Any student enrolled at Stanthorpe State High School
Cost of service	Nil
How to make appropriate referral	Admin
Out of hours crisis contact	N/A
Where can service be accessed or provided	Through the main office.

Relationships

Service/Project title	Youth Pathways Programme
Description of service provided/area covered by project/service	Youth Pathways offer one on one support for young people, to assist them to remain with education or training until year twelve and/or beyond or re-engage in education.
Contact person/s	Kim Mann
Contact details:	Phone: 07 4638 8512 Fax: 07 4638 8023 Mobile: 04 0200 0865 Email: kimm@smartemploymentsolutions.com.au Website: www.smartemploymentsolutions.com.au
Brief position description	Youth Pathways Programme
Physical description of location	Access school and community environments.
Operating hours	Office hours: 8.30am to 4.30pm 24 hour contact: 13 3024
Types of assistance provided	One on one support over a twelve month school year, to remain in school environment or take up other training or education.
Eligibility for clients	13-19 years, currently at school or have left in the 12 months prior period.
Cost of service	Nil
How to make appropriate referral	Complete recommendation form. Request same.
Out of hours crisis contact	04 0200 0865
Where can service be accessed or provided	Either at school environment or alternative community venue.

Relationships/General Counselling

Service/Project title	Kids Help Line
Description of service provided/area covered by project/service	Young persons can talk to counsellors about any issue, big or small, they can talk about their bad day and their feelings about certain issues, or just want have a really good talk with the counsellor about every day things that happen at school, at home or with friends. There are always counsellors available to talk too.
Contact person/s	Any of the counsellors
Contact details:	Phone: 1800 55 1800 Email: counsellor@kidshelp.com.au Website: www.kidshelpline.com.au
Brief position description	Counsellors
Physical description of location	Phone, email or website contact.
Operating hours	Phone: 24 hours Web: 3pm to 9pm Monday to Friday and 10am to 5pm on Saturday and Sunday Email: Response could take up to 2 weeks
Types of assistance provided	Confidential and anonymous, telephone, web and email counselling service regarding issues including: <ul style="list-style-type: none"> • Relationship breakdown • Bullying • Suicidal thoughts • Sexual abuse • Drug and alcohol abuse • Homelessness
Eligibility for clients	Young persons 5 to 25.
Cost of service	Internet connection costs apply but no phone costs.
How to make appropriate referral	Telephone: 1800 55 1800 and you will be connected to a counsellor or go online www.kidshelpline.com.au and you will directly be connected with a councillor.
Out of hours crisis contact	If you need to talk to someone straight away phone 1800 55 1800.
Where can service be accessed or provided	Telephone: 1800 55 1800, Email: counsellor@kidshelp.com.au Website: www.kidshelpline.com.au

Relationships/General Counselling

Service/Project title	Lifeline
Description of service provided/area covered by project/service	Lifeline telephone counsellors are ready to talk and listen no matter how big or how small the problem might seem and provide emotional support in times of crisis or when callers may be feeling down.
Contact person/s	Operator
Contact details:	Phone: 13 11 14
Brief position description	Counsellors
Physical description of location	Phone contact
Operating hours	24 Hours 7 days a week
Types of assistance provided	<p>Some of the issues that people call Lifeline about include:</p> <ul style="list-style-type: none"> • Family and relationship issues • Mental health concerns • Suicide prevention and support • Abuse and violence • Loneliness • Life direction
Eligibility for clients	Anyone
Cost of service	Calls to Lifeline are the cost of just a local call, however additional charges may apply for calls from pay phones, mobiles or some home phone plans.
How to make appropriate referral	<p>Phone: 13 11 14 and you will be referred to a counsellor.</p> <p>If you're under 18 years of age you may consider contacting Kids Help Line on 1800 55 1800.</p>
Out of hours crisis contact	Phone: 13 11 14
Where can service be accessed or provided	Phone: 13 11 14 and you will be connected to a counsellor.

Relationships/General Counselling

Service/Project title	Southern Downs Industry Education Association Inc
Description of service provided/area covered by project/service	<ul style="list-style-type: none"> • Homelessness/risk of • Relationships (family) • Family mediation • Non therapeutic counselling • School relationships/advocacy • Health • Financial issues • Justice issues
Contact person/s	Clare Hine or Travis Bradach
Contact details:	Phone: 07 4666 9218 Fax: 07 4666 9200 Website: www.sdiea.org.au
Brief position description	YSC's predominately work with young people in school to assist them to remain engaged in learning or earning activities. This includes case management, community capacity and education activities.
Physical description of location	Based at Warwick State High School outreach service to Stanthorpe Thursdays.
Operating hours	8.30am – 5.00pm Monday - Friday
Types of assistance provided	Individual case management/group work
Eligibility for clients	Secondary School Students/TAFE student up to age 17 yrs.
Cost of service	Free
How to make appropriate referral	Contact line Manager Jackie Robertson 0412 383 660 Clare Hine 0427 021 813 Travis Bradach 0428 769 785
Out of hours crisis contact	For out of hours service ring 0412 383 660
Where can service be accessed or provided	In office, in school, public place, in home.

Relationships

Service/Project title	Support services for Stanthorpe State High School
Description of service provided/area covered by project/service	<p>LEARNING SUPPORT</p> <ul style="list-style-type: none"> • Literacy Support Program - Year 8, 9 & 10 • Learning Support Program - Year 8, 9 & 10 • Maths Tutoring Program - Year 9 & 10 • Lunchtime Tutorial Program - Year 11 & 12 • Work Education Program - Year 10 - 12 • Special Education Support Program - Year 8 - 12 • Instrumental Music Program - Year 8 - 12 • Indigenous Learning Support – 8 - 12
Contact person/s	Admin
Contact details:	<p>Phone: 0746815888</p> <p>Website: http://www.stanthorshs.eq.edu.au</p>
Brief position description	Head of Department
Physical description of location	<p>Stanthorpe State High is a school of some 665 students established in 1962 with a proud record of providing a quality educational service to the community of the Granite Belt.</p> <p>We offer a diverse curriculum program which recognises the importance of traditional academic subjects as preparation for tertiary entrance. Our focus on academic achievement has resulted in year 12 results significantly above state benchmarks. In tandem with this academic program, we offer a wide range of nationally accredited vocational courses and a burgeoning school-based apprenticeship program, thereby catering for the broad scope of students' needs and interests.</p>
Operating hours	School Hours
Types of assistance provided	<p>LEARNING SUPPORT</p> <ul style="list-style-type: none"> • Literacy Support Program - Year 8 & 9 • Learning Support Program - Year 8, 9 & 10 • Maths Tutoring Program - Year 9 & 10 • Lunchtime Tutorial Program - Year 11 & 12 • Work Education Program - Year 10 - 12 • Special Education Support Program - Year 8 - 12 • Instrumental Music Program - Year 8 - 12
Eligibility for clients	Any student enrolled at Stanthorpe State High School
Cost of service	Nil
How to make appropriate referral	Admin
Out of hours crisis contact	N/A
Where can service be accessed or provided	Through the main office.

Relationships/Domestic Violence

Service/Project title	Community Development Service Inc
Description of service provided/area covered by project/service	<p>Youth Development Service This service funded by the Department of communities, aims to address a range of identified youth issues via a strategic social and economic development approach.</p> <ul style="list-style-type: none"> • Youth participation programs including involvement in community decision-making • Supporting youth council, youth groups and organisations • Networking with government and non-government agencies as well as the private sector • Advocacy and active encouragement of self-help • Grant procurement for youth projects and services.
Contact person/s	Rebecca Schroder
Contact details:	<p>Phone: (07) 46810925 Fax: (07) 46814532 Website: NA</p>
Brief position description	Youth Development Worker
Physical description of location	Community Development Services Inc is located in the Neighbourhood centre at 8 Corundum St, next to Centrelink, and directly across from the St Josephs Hall.
Operating hours	Service operates from 9.30-12.30 but the youth worker is available between 8.30-5 Monday-Thursday and 8.30-3 on Fridays
Types of assistance provided	<p>What does CDS's Youth Development Worker do?</p> <ul style="list-style-type: none"> • Supports young people in crisis • Provides a quality youth information, referral and advocacy service • Assesses youth needs and initiates projects • Applies for funding and grants for various youth projects • Liaises with government and non-government agencies, welfare groups, council and business groups. <p>CDS also Provides: Information and Support in the Areas of:</p> <ul style="list-style-type: none"> • Child Care and Development • Youth Development • Parent Support • Child Abuse Prevention • Domestic Violence Prevention

	<ul style="list-style-type: none"> • Family Support • Government Services • Referral to local providers eg counselling, financial counselling, Community health, Social Worker, Drug Arm, CDS, TAFE, learning centre, Centrelink, interest groups, volunteer work; etc • Community Resource Library • Free Legal Advice • Emergency Relief and Support
Eligibility for clients	12-25 is the target age for the youth service/activities. Community Development service is open to anyone
Cost of service	Nil
How to make appropriate referral	No formal referral process
Out of hours crisis contact	Nil
Where can service be accessed or provided	Neighbourhood Centre, 8 Corundum St, Stanthorpe.

Relationships/Child Abuse

Service/Project title	Community Development Service Inc
Description of service provided/area covered by project/service	<p>Youth Development Service This service funded by the Department of communities, aims to address a range of identified youth issues via a strategic social and economic development approach.</p> <ul style="list-style-type: none"> • Youth participation programs including involvement in community decision-making • Supporting youth council, youth groups and organisations • Networking with government and non-government agencies as well as the private sector • Advocacy and active encouragement of self-help • Grant procurement for youth projects and services.
Contact person/s	Rebecca Schroder
Contact details:	<p>Phone: (07) 46810925 Fax: (07) 46814532 Website: NA</p>
Brief position description	Youth Development Worker
Physical description of location	Community Development Services Inc is located in the Neighbourhood centre at 8 Corundum St, next to Centrelink, and directly across from the St Josephs Hall.
Operating hours	Service operates from 9.30-12.30 but the youth worker is available between 8.30-5 Monday-Thursday and 8.30-3 on Fridays
Types of assistance provided	<p>What does CDS's Youth Development Worker do?</p> <ul style="list-style-type: none"> • Supports young people in crisis • Provides a quality youth information, referral and advocacy service • Assesses youth needs and initiates projects • Applies for funding and grants for various youth projects • Liaises with government and non-government agencies, welfare groups, council and business groups. <p>CDS also Provides: Information and Support in the Areas of:</p> <ul style="list-style-type: none"> • Child Care and Development • Youth Development • Parent Support • Child Abuse Prevention • Domestic Violence Prevention

	<ul style="list-style-type: none"> • Family Support • Government Services • Referral to local providers eg counselling, financial counselling, Community health, Social Worker, Drug Arm, CDS, TAFE, learning centre, Centrelink, interest groups, volunteer work; etc • Community Resource Library • Free Legal Advice • Emergency Relief and Support
Eligibility for clients	12-25 is the target age for the youth service/activities. Community Development service is open to anyone
Cost of service	Nil
How to make appropriate referral	No formal referral process
Out of hours crisis contact	Nil
Where can service be accessed or provided	Neighbourhood Centre, 8 Corundum St, Stanthorpe.

Relationships/Family Conflict

Service/Project title	Southern Downs Industry Education Association Inc
Description of service provided/area covered by project/service	<ul style="list-style-type: none"> • Homelessness/risk of • Relationships (family) • Family mediation • Non therapeutic counselling • School relationships/advocacy • Health • Financial issues • Justice issues
Contact person/s	Clare Hine or Travis Bradach
Contact details:	Phone: 07 4666 9218 Fax: 07 4666 9200 Website: www.sdiea.org.au
Brief position description	YSC's predominately work with young people in school to assist them to remain engaged in learning or earning activities. This includes case management, community capacity and education activities.
Physical description of location	Based at Warwick State High School outreach service to Stanthorpe Thursdays.
Operating hours	8.30am – 5.00pm M – F
Types of assistance provided	Individual case management/group work
Eligibility for clients	Secondary School Students/TAFE student up to age 17 yrs.
Cost of service	Free
How to make appropriate referral	Contact line Manager Jackie Robertson 0412 383 660 Clare Hine 0427 021 813 Travis Bradach 0428 769 785
Out of hours crisis contact	For out of hours service ring 0412 383 660
Where can service be accessed or provided	In office, in school, public place, in home.

Education & Training

Service/Project title	Support services for Stanthorpe State High School
Description of service provided/area covered by project/service	<p>LEARNING SUPPORT</p> <ul style="list-style-type: none"> • Literacy Support Program - Year 8, 9 & 10 • Learning Support Program - Year 8, 9 & 10 • Maths Tutoring Program - Year 9 & 10 • Lunchtime Tutorial Program - Year 11 & 12 • Work Education Program - Year 10 - 12 • Special Education Support Program - Year 8 - 12 • Instrumental Music Program - Year 8 - 12 • Indigenous Learning Support – 8 - 12
Contact person/s	Admin
Contact details:	<p>Phone: 0746815888</p> <p>Website: http://www.stanthorshs.eq.edu.au</p>
Brief position description	Head of Department
Physical description of location	<p>Stanthorpe State High is a school of some 665 students established in 1962 with a proud record of providing a quality educational service to the community of the Granite Belt.</p> <p>We offer a diverse curriculum program which recognises the importance of traditional academic subjects as preparation for tertiary entrance. Our focus on academic achievement has resulted in year 12 results significantly above state benchmarks. In tandem with this academic program, we offer a wide range of nationally accredited vocational courses and a burgeoning school-based apprenticeship program, thereby catering for the broad scope of students' needs and interests.</p>
Operating hours	School Hours
Types of assistance provided	<p>LEARNING SUPPORT</p> <ul style="list-style-type: none"> • Literacy Support Program - Year 8 & 9 • Learning Support Program - Year 8, 9 & 10 • Maths Tutoring Program - Year 9 & 10 • Lunchtime Tutorial Program - Year 11 & 12 • Work Education Program - Year 10 - 12 • Special Education Support Program - Year 8 - 12 • Instrumental Music Program - Year 8 - 12
Eligibility for clients	Any student enrolled at Stanthorpe State High School
Cost of service	Nil
How to make appropriate referral	Admin
Out of hours crisis contact	N/A
Where can service be accessed or provided	Through the main office.

Education & Training/Careers and Transitions

Service/Project title	Support services for Stanthorpe State High School
Description of service provided/area covered by project/service	<p>LEARNING SUPPORT</p> <ul style="list-style-type: none"> • Literacy Support Program - Year 8, 9 & 10 • Learning Support Program - Year 8, 9 & 10 • Maths Tutoring Program - Year 9 & 10 • Lunchtime Tutorial Program - Year 11 & 12 • Work Education Program - Year 10 - 12 • Special Education Support Program - Year 8 - 12 • Instrumental Music Program - Year 8 - 12 • Indigenous Learning Support – 8 - 12
Contact person/s	Admin
Contact details:	<p>Phone: 0746815888</p> <p>Website: http://www.stanthorshs.eq.edu.au</p>
Brief position description	Head of Department
Physical description of location	<p>Stanthorpe State High is a school of some 665 students established in 1962 with a proud record of providing a quality educational service to the community of the Granite Belt.</p> <p>We offer a diverse curriculum program which recognises the importance of traditional academic subjects as preparation for tertiary entrance. Our focus on academic achievement has resulted in year 12 results significantly above state benchmarks. In tandem with this academic program, we offer a wide range of nationally accredited vocational courses and a burgeoning school-based apprenticeship program, thereby catering for the broad scope of students' needs and interests.</p>
Operating hours	School Hours
Types of assistance provided	<p>LEARNING SUPPORT</p> <ul style="list-style-type: none"> • Literacy Support Program - Year 8 & 9 • Learning Support Program - Year 8, 9 & 10 • Maths Tutoring Program - Year 9 & 10 • Lunchtime Tutorial Program - Year 11 & 12 • Work Education Program - Year 10 - 12 • Special Education Support Program - Year 8 - 12 • Instrumental Music Program - Year 8 - 12
Eligibility for clients	Any student enrolled at Stanthorpe State High School
Cost of service	Nil
How to make appropriate referral	Admin
Out of hours crisis contact	N/A
Where can service be accessed or provided	Through the main office.

Education & Training/Options for Young People at Risk

Service/Project title	Support services for Stanthorpe State High School
Description of service provided/area covered by project/service	<p>LEARNING SUPPORT</p> <ul style="list-style-type: none"> • Literacy Support Program - Year 8, 9 & 10 • Learning Support Program - Year 8, 9 & 10 • Maths Tutoring Program - Year 9 & 10 • Lunchtime Tutorial Program - Year 11 & 12 • Work Education Program - Year 10 - 12 • Special Education Support Program - Year 8 - 12 • Instrumental Music Program - Year 8 - 12 • Indigenous Learning Support – 8 - 12
Contact person/s	Admin
Contact details:	<p>Phone: 0746815888</p> <p>Website: http://www.stanthorshs.eq.edu.au</p>
Brief position description	Head of Department
Physical description of location	<p>Stanthorpe State High is a school of some 665 students established in 1962 with a proud record of providing a quality educational service to the community of the Granite Belt.</p> <p>We offer a diverse curriculum program which recognises the importance of traditional academic subjects as preparation for tertiary entrance. Our focus on academic achievement has resulted in year 12 results significantly above state benchmarks. In tandem with this academic program, we offer a wide range of nationally accredited vocational courses and a burgeoning school-based apprenticeship program, thereby catering for the broad scope of students' needs and interests.</p>
Operating hours	School Hours
Types of assistance provided	<p>LEARNING SUPPORT</p> <ul style="list-style-type: none"> • Literacy Support Program - Year 8 & 9 • Learning Support Program - Year 8, 9 & 10 • Maths Tutoring Program - Year 9 & 10 • Lunchtime Tutorial Program - Year 11 & 12 • Work Education Program - Year 10 - 12 • Special Education Support Program - Year 8 - 12 • Instrumental Music Program - Year 8 - 12
Eligibility for clients	Any student enrolled at Stanthorpe State High School
Cost of service	Nil
How to make appropriate referral	Admin
Out of hours crisis contact	N/A
Where can service be accessed or provided	Through the main office.

Employment

Service/Project title	Campbell Page Job Services Australia
Description of service provided/area covered by project/service	Identifying vocational and non-vocational barriers, referral to specialist intervention, training and employment
Contact person/s	Tracy MacDonald
Contact details:	Phone: 07 4681 0222 Fax: 07 4681 0745 Mobile: 0407 810 367 Email: tracy.macdonald@campbellpage.org.au Website: www.campbellpage.org.au
Brief position description	Manager
Physical description of location	19-25 Victoria Street STANTHORPE QLD 4380
Operating hours	8.30AM – 5.00 PM
Types of assistance provided	Employment Services Specialist Intervention Work Experience Training
Eligibility for clients	Persons in receipt of Youth Allowance, NewStart Allowance, Disability Support Pension, Carer's Allowance and Parenting Payment Youth at Risk
Cost of service	FREE
How to make appropriate referral	Direct contact or through Centrelink
Out of hours crisis contact	Mobile: 0407745762
Where can service be accessed or provided	19-25 Victoria Street STANTHORPE QLD 4380

Employment

Service/Project title	Golden West Employment Solutions Group Training Company
Description of service provided/area covered by project/service	Golden West Employment Solutions employee apprentice & trainees, all over south east Queensland. Offices in Longreach, Emerald, Charleville, Roma, Dalby & Toowoomba. Toowoomba office services between Kingaroy, Murgon, Gatton, Lockyer Valley, Millmerran, Goondiwindi, Stanthorpe & Warwick areas.
Contact person/s	Graham Moore
Contact details:	Phone: 46889000 Fax: 46388243 Mobile: 0428889923 Email: gmoore@goldenwest.org.au Website: www.goldenwest.org.au
Brief position description	Operations Manager
Physical description of location	Suite 1/25 Isabel Street PO BOX 1849 TOOWOOMBA QLD 4350
Operating hours	8:30 -5 Monday to Friday
Types of assistance provided	Apprenticeship & Traineeship information assist in finding potential host employers.
Eligibility for clients	Aged between 15 & 64
Cost of service	Nil
How to make appropriate referral	Contact the Golden West office for a registration form.
Out of hours crisis contact	Nil
Where can service be accessed or provided	Golden West web site, or contact the office to make an appointment.

Employment

Service/Project title	Personal Support Programme
Description of service provided/area covered by project/service	<p>Personal issues/barriers to employment while on Centrelink payments</p> <p>Referred by Centrelink. Up to 2 years , minimum 1 x month appt, providing support base, and referral to local professional services, goal setting, with final outcome of work, study or further assistance from appropriate emp services eg supported employment, DEN, Job Network etc.</p>
Contact person/s	BETTE BONNEY, SUSAN RAWSON
Contact details:	<p>Phone: (07) 4661 6500 Fax: (07) 4661 6555 Mobile: 0438 160 812 (Bette) 0437 825 972 (Susan)</p> <p>Email: BonneyB@missionaustralia.com.au RawsonS@missionaustralia.com.au</p> <p>Website:</p>
Brief position description	Support counsellor/resourcer
Physical description of location	(Stanthorpe) STEPS BUILDING CNR SHORT & CONNOR STS
Operating hours	MON, TUES, MOST THURSDAYS 9am – 4pm –BY APPT.
Types of assistance provided	Support counselling, goal setting, referral to local providers eg mental /community health; Drug Arm; CDS; TAFE; learning centre; interest groups, volunteer work; etc
Eligibility for clients	Appropriate Clink Payments – 16 to 62 years of age. Need to enquire at Centrelink for assessment & referral
Cost of service	N/A
How to make appropriate referral	Stanthorpe Centrelink 46813782
Out of hours crisis contact	1800637079
Where can service be accessed or provided	Via Centrelink

Employment

Service/Project title	Ready Workforce
Description of service provided/area covered by project/service	<p>Area Covered – mainly Stanthorpe but can also give advice on other areas.</p> <p>Service Provided – Assistance with finding work (we cover all types of employment but in addition are a specialist harvest recruitment agency from October – May), designing a resume, apprenticeships and traineeships.</p>
Contact person/s	Sue Frances or Linda Clutterbuck
Contact details:	<p>Phone: 07 4681 6200</p> <p>Fax: 07 4681 1931</p> <p>Mobile:</p> <p>Email: sue.frances@chandlermacleod.com</p> <p>Website: www.readyworkforce.com.au</p>
Brief position description	Recruitment Consultant
Physical description of location	Corner of Railway and Rogers Streets, Stanthorpe
Operating hours	9 am – 5 pm Monday to Friday
Types of assistance provided	As above
Eligibility for clients	Anybody is welcome to call in but we will usually require jobseekers to obtain a jobseeker number unless looking for seasonal work from 15 October – 15 May.
Cost of service	Free
How to make appropriate referral	Call into office with resume
Out of hours crisis contact	N/A
Where can service be accessed or provided	Same as address above

Employment

Service/Project title	Stanthorpe Specialist Employment Service
Description of Service provided/area covered by project/service	Specialist assistance for people with disabilities to gain and maintain open employment. (ie. The same jobs that anyone would apply for, not sheltered workshop). Assistance with all areas of employment
Contact person/s	Kerry Marie, Les Baldwin, Dell Baldwin, Lee Williams or Margaret Clift
Contact details	Phone: 07 46 814 831 Fax: 07 46 814 613 Mobile: 041 446 8128 Email: sses@flexi.net.au Website
Brief position description	Employment Support Consultants
Physical description of location	In the STEPS building on the corner of Connor Street and Short Street, Stanthorpe.
Operating hours	The SSES office is opened Monday to Thursday 8am to 2pm. Officers are frequently out in the field but will promptly return calls when they return to the office if contact details are left.
Types of assistance provided	<ul style="list-style-type: none"> • Jobsearch • Prevocational training • Job research • Preparing a resume • Interview skills, preparation and practice • New job negotiation • Workplace assessments • Workplace modifications • On the job training and support • Co-worker training/support • Co-worker training • Ongoing job support
Eligibility for clients	Disability Support Pension Centrelink Assessment
Cost of service	Free
How to make appropriate referral	Direct or through Centrelink
Out of hours crisis contact	041 446 8128
Where can service be accessed or provided	Stanthorpe area, Tenterfield, Texas

Employment

Service/Project title	Young Workers Advisory Service (YWAS)
Description of service provided/area covered by project/service	YWAS is a state-wide safety-net government funded community funded program that provides information, advocacy, referrals and advice to young workers (under 25) in Queensland about employment/industrial relations issues.
Contact person/s	N/A
Contact details:	Phone: 1800 232 000 Email: ywas@ywas.org.au Website: www.ywas.org.au
Brief position description	Industrial Officer
Physical description of location	Suite 1/Level 2 144 Adelaide Street BRISBANE
Operating hours	Business hours or email 24/7
Types of assistance provided	YWAS provides the following services for young Queensland workers: <ul style="list-style-type: none"> • Advise you on your work conditions • Help you respond to a warning letter, a grievance or dismissal • Provide advice on your employment contract • Assist you with sexual harassment or discrimination claims • Provide advice on workplace bullying • Represent you at the Australian or Queensland Industrial Relations Commission • Represent you at the Anti-Discrimination Commission Queensland • Provide you with advice and information about your pay.
Eligibility for clients	Under 25
Cost of service	Free
How to make appropriate referral	N/A
Out of hours crisis contact	N/A
Where can service be accessed or provided	Phone, email or website

Employment/General Employment Services

Service/Project title	Campbell Page Job Services Australia
Description of service provided/area covered by project/service	Identifying vocational and non-vocational barriers, referral to specialist intervention, training and employment
Contact person/s	Tracy MacDonald
Contact details:	Phone: 07 4681 0222 Fax: 07 4681 0745 Mobile: 0407 810 367 Email: tracy.macdonald@campbellpage.org.au Website: www.campbellpage.org.au
Brief position description	Manager
Physical description of location	19-25 Victoria Street STANTHORPE QLD 4380
Operating hours	8.30AM – 5.00 PM
Types of assistance provided	Employment Services Specialist Intervention Work Experience Training
Eligibility for clients	Persons in receipt of Youth Allowance, NewStart Allowance, Disability Support Pension, Carer's Allowance and Parenting Payment Youth at Risk
Cost of service	FREE
How to make appropriate referral	Direct contact or through Centrelink
Out of hours crisis contact	Mobile: 0407745762
Where can service be accessed or provided	19-25 Victoria Street STANTHORPE QLD 4380

Employment/General Employment Services

Service/Project title	Ready Workforce
Description of service provided/area covered by project/service	<p>Area Covered – mainly Stanthorpe but can also give advice on other areas.</p> <p>Service Provided – Assistance with finding work (we cover all types of employment but in addition are a specialist harvest recruitment agency from October – May), designing a resume, apprenticeships and traineeships.</p>
Contact person/s	Sue Frances or Linda Clutterbuck
Contact details:	<p>Phone: 07 4681 6200</p> <p>Fax: 07 4681 1931</p> <p>Mobile:</p> <p>Email: sue.frances@chandlermacleod.com</p> <p>Website: www.readyworkforce.com.au</p>
Brief position description	Recruitment Consultant
Physical description of location	Corner of Railway and Rogers Streets, Stanthorpe
Operating hours	9 am – 5 pm Monday to Friday
Types of assistance provided	As above
Eligibility for clients	Anybody is welcome to call in but we will usually require jobseekers to obtain a jobseeker number unless looking for seasonal work from 15 October – 15 May.
Cost of service	Free
How to make appropriate referral	Call into office with resume
Out of hours crisis contact	N/A
Where can service be accessed or provided	Same as address above

Employment/Supported Employment Services

Service/Project title	Stanthorpe Specialist Employment Service
Description of Service provided/area covered by project/service	Specialist assistance for people with disabilities to gain and maintain open employment. (ie. The same jobs that anyone would apply for, not sheltered workshop). Assistance with all areas of employment
Contact person/s	Kerry Marie, Les Baldwin, Dell Baldwin, Lee Williams or Margaret Clift
Contact details	Phone: 07 46 814 831 Fax: 07 46 814 613 Mobile: 041 446 8128 Email: sses@flexi.net.au Website
Brief position description	Employment Support Consultants
Physical description of location	In the STEPS building on the corner of Connor Street and Short Street, Stanthorpe.
Operating hours	The SSES office is opened Monday to Thursday 8am to 2pm. Officers are frequently out in the field but will promptly return calls when they return to the office if contact details are left.
Types of assistance provided	<ul style="list-style-type: none"> • Jobsearch • Prevocational training • Job research • Preparing a resume • Interview skills, preparation and practice • New job negotiation • Workplace assessments • Workplace modifications • On the job training and support • Co-worker training/support • Co-worker training • Ongoing job support
Eligibility for clients	Disability Support Pension Centrelink Assessment
Cost of service	Free
How to make appropriate referral	Direct or through Centrelink
Out of hours crisis contact	041 446 8128
Where can service be accessed or provided	Stanthorpe area, Tenterfield, Texas

Employment/Labour Hire

Service/Project title	Ready Workforce
Description of service provided/area covered by project/service	<p>Area Covered – mainly Stanthorpe but can also give advice on other areas.</p> <p>Service Provided – Assistance with finding work (we cover all types of employment but in addition are a specialist harvest recruitment agency from October – May), designing a resume, apprenticeships and traineeships.</p>
Contact person/s	Sue Frances or Linda Clutterbuck
Contact details:	<p>Phone: 07 4681 6200</p> <p>Fax: 07 4681 1931</p> <p>Mobile:</p> <p>Email: sue.frances@chandlermacleod.com</p> <p>Website: www.readyworkforce.com.au</p>
Brief position description	Recruitment Consultant
Physical description of location	Corner of Railway and Rogers Streets, Stanthorpe
Operating hours	9 am – 5 pm Monday to Friday
Types of assistance provided	As above
Eligibility for clients	Anybody is welcome to call in but we will usually require jobseekers to obtain a jobseeker number unless looking for seasonal work from 15 October – 15 May.
Cost of service	Free
How to make appropriate referral	Call into office with resume
Out of hours crisis contact	N/A
Where can service be accessed or provided	Same as address above

Employment/Group Training

Service/Project title	Golden West Employment Solutions Group Training Company
Description of service provided/area covered by project/service	Golden West Employment Solutions employee apprentice & trainees, all over south east Queensland. Offices in Longreach, Emerald, Charleville, Roma, Dalby & Toowoomba. Toowoomba office services between Kingaroy, Murgon, Gatton, Lockyer Valley, Millmerran, Goondiwindi, Stanthorpe & Warwick areas.
Contact person/s	Graham Moore
Contact details:	Phone: 46889000 Fax: 46388243 Mobile: 0428889923 Email: gmoore@goldenwest.org.au Website: www.goldenwest.org.au
Brief position description	Operations Manager
Physical description of location	Suite 1/25 Isabel Street PO BOX 1849 TOOWOOMBA QLD 4350
Operating hours	8:30 -5 Monday to Friday
Types of assistance provided	Apprenticeship & Traineeship information assist in finding potential host employers.
Eligibility for clients	Aged between 15 & 64
Cost of service	Nil
How to make appropriate referral	Contact the Golden West office for a registration form.
Out of hours crisis contact	Nil
Where can service be accessed or provided	Golden West web site, or contact the office to make an appointment.

Employment/Unemployment

Service/Project title	Personal Support Programme
Description of service provided/area covered by project/service	<p>Personal issues/barriers to employment while on Centrelink payments</p> <p>Referred by Centrelink. Up to 2 years , minimum 1 x month appt, providing support base, and referral to local professional services, goal setting, with final outcome of work, study or further assistance from appropriate emp services eg supported employment, DEN, Job Network etc.</p>
Contact person/s	BETTE BONNEY, SUSAN RAWSON
Contact details:	<p>Phone: (07) 4661 6500 Fax: (07) 4661 6555 Mobile: 0438 160 812 (Bette) 0437 825 972 (Susan)</p> <p>Email: BonneyB@missionaustralia.com.au RawsonS@missionaustralia.com.au</p>
Brief position description	Support counsellor/resourcer
Physical description of location	(Stanthorpe) STEPS BUILDING CNR SHORT & CONNOR STS
Operating hours	MON, TUES, MOST THURSDAYS 9am – 4pm –BY APPT.
Types of assistance provided	Support counselling, goal setting, referral to local providers eg mental /community health; Drug Arm; CDS; TAFE; learning centre; interest groups, volunteer work; etc
Eligibility for clients	Appropriate Clink Payments – 16 to 62 years of age. Need to enquire at Centrelink for assessment & referral
Cost of service	N/A
How to make appropriate referral	Stanthorpe Centrelink 46813782
Out of hours crisis contact	1800637079
Where can service be accessed or provided	Via Centrelink

Disability Services

Service/Project title	Stanthorpe Specialist Employment Service
Description of Service provided/area covered by project/service	Specialist assistance for people with disabilities to gain and maintain open employment. (ie. The same jobs that anyone would apply for, not sheltered workshop). Assistance with all areas of employment
Contact person/s	Kerry Marie, Les Baldwin, Dell Baldwin, Lee Williams or Margaret Clift
Contact details	Phone: 07 46 814 831 Fax: 07 46 814 613 Mobile: 041 446 8128 Email: sses@flexi.net.au
Brief position description	Employment Support Consultants
Physical description of location	In the STEPS building on the corner of Connor Street and Short Street, Stanthorpe.
Operating hours	The SSES office is opened Monday to Thursday 8am to 2pm. Officers are frequently out in the field but will promptly return calls when they return to the office if contact details are left.
Types of assistance provided	<ul style="list-style-type: none"> • Jobsearch • Prevocational training • Job research • Preparing a resume • Interview skills, preparation and practice • New job negotiation • Workplace assessments • Workplace modifications • On the job training and support • Co-worker training/support • Co-worker training • Ongoing job support
Eligibility for clients	Disability Support Pension Centrelink Assessment
Cost of service	Free
How to make appropriate referral	Direct or through Centrelink
Out of hours crisis contact	041 446 8128
Where can service be accessed or provided	Stanthorpe area, Tenterfield, Texas

Disability Services/Respite

Service/Project title	Granite Belt Support Services Inc.
Description of service provided/area covered by project/service	Respite Supported Accommodation Family Support Packages Disability Education Sport and Recreation
Contact person/s	Therese Crisp
Contact details:	Phone: 46813020 Fax: 46810189 Mobile: 0408757591 Email: gbss@halenet.com.au Website:
Brief position description	Chief Executive Officer
Physical description of location	44 Short St, Stanthorpe
Operating hours	9.00-4.00pm
Types of assistance provided	Support People with Disabilities
Eligibility for clients	Diagnosed Disability under Disability Services Queensland eligibility/criteria
Cost of service	Free
How to make appropriate referral	Contact GBSS office -Phone or face to face.
Out of hours crisis contact	
Where can service be accessed or provided	At GBSS building, in home or community access

Disability Services

Service/Project title	National Disability Coordination Officer Program (NCDO)
Description of service provided/area covered by project/service	<p>Improve transitions for people with a disability from their school or community into post-school education, training and subsequent employment</p> <p>Increase participation by people with a disability in higher education, vocational education and training and employment</p> <p>Establish better links between schools, universities, TAFE colleges, training providers, employment services, employers and disability service providers so that they can work together to provide the best possible assistance for people with a disability.</p>
Contact person/s	Debbie Rooskov
Contact details:	<p>Phone: 07 5437 2064</p> <p>Mobile: 0400 721 451</p> <p>Email: debbier@steps.net.au</p> <p>Website: www.ndco.stepscs.net.au</p>
Brief position description	The NDCO program works toward the Australia-wide coordination and delivery of support services for people with disabilities that are, or will be attending, university, TAFE or other training organisations.
Physical description of location	8 Otranto Avenue, Caloundra Q 4551 NDCO officer is mobile and hopes to visit all regions regularly.
Operating hours	Mon – Fri 8.30am – 4.30pm
Types of assistance provided	Provide information, coordination and referral activities for people with a disability.
Eligibility for clients	Australia citizen or permanent resident aged 15-64 years
Cost of service	No charge
How to make appropriate referral	Telephone the NDCO directly
Out of hours crisis contact	0400 721 451
Where can service be accessed or provided	Contact the NDCO to arrange.

Disability Services

Service/Project title	Stanthorpe Specialist Employment Service
Description of Service provided/area covered by project/service	Specialist assistance for people with disabilities to gain and maintain open employment. (ie. The same jobs that anyone would apply for, not sheltered workshop). Assistance with all areas of employment
Contact person/s	Kerry Marie, Les Baldwin, Dell Baldwin, Lee Williams or Margaret Clift
Contact details	Phone: 07 46 814 831 Fax: 07 46 814 613 Mobile: 041 446 8128 Email: sses@flexi.net.au Website
Brief position description	Employment Support Consultants
Physical description of location	In the STEPS building on the corner of Connor Street and Short Street, Stanthorpe.
Operating hours	The SSES office is opened Monday to Thursday 8am to 2pm. Officers are frequently out in the field but will promptly return calls when they return to the office if contact details are left.
Types of assistance provided	<ul style="list-style-type: none"> • Jobsearch • Prevocational training • Job research • Preparing a resume • Interview skills, preparation and practice • New job negotiation • Workplace assessments • Workplace modifications • On the job training and support • Co-worker training/support • Co-worker training • Ongoing job support
Eligibility for clients	Disability Support Pension Centrelink Assessment
Cost of service	Free
How to make appropriate referral	Direct or through Centrelink
Out of hours crisis contact	041 446 8128
Where can service be accessed or provided	Stanthorpe area, Tenterfield, Texas

Disability Services

Service/Project title	Young Carer Program – Carers Queensland
Description of service provided/area covered by project/service	Young Carers ie. Young people (aged 12 -25) involved in caring for a family member or friend who has a disability, mental illness, terminal illness or who is frail aged Toowoomba / Darling Downs (Southern & Western Downs)
Contact person/s	Chris Allison
Contact details:	Phone: (07) 4632 8922 Fax: (07) 4632 9833 Mobile: 0417 716 872 Email: callison@carersqld.asn.au Website: www.carersqld.asn.au
Brief position description	Regional Carer Services Officer
Physical description of location	10 Russell Street Toowoomba Q 4350
Operating hours	Mon – Fri 8.30am to 4.30pm
Types of assistance provided	Information, Referral & Advocacy, Support Groups, Young Carer Camps and Programs, Counselling or Emotional Support, Email group
Eligibility for clients	Identify as a young carer in the 12 – 25 age range who have a significant caring role. Can be primary Young Carer or Sibling of person with disability or mental illness
Cost of service	Nil.
How to make appropriate referral	Telephone
Out of hours crisis contact	Mobile contact may be given
Where can service be accessed or provided	Via telephone or face-to-face consultation.

Accommodation/Supported Accommodation

Service/Project title	Granite Belt Support Services Inc.
Description of service provided/area covered by project/service	Respite Supported Accommodation Family Support Packages Disability Education Sport and Recreation
Contact person/s	Therese Crisp
Contact details:	Phone: 46813020 Fax: 46810189 Mobile: 0408757591 Email: gbss@halenet.com.au Website:
Brief position description	Chief Executive Officer
Physical description of location	44 Short St, Stanthorpe
Operating hours	9.00-4.00pm
Types of assistance provided	Support People with Disabilities
Eligibility for clients	Diagnosed Disability under Disability Services Queensland eligibility/criteria
Cost of service	Free
How to make appropriate referral	Contact GBSS office -Phone or face to face.
Out of hours crisis contact	
Where can service be accessed or provided	At GBSS building, in home or community access

Youth Development

Service/Project title	Community Development Service Inc
Description of service provided/area covered by project/service	<p>Youth Development Service This service funded by the Department of communities, aims to address a range of identified youth issues via a strategic social and economic development approach.</p> <ul style="list-style-type: none"> • Youth participation programs including involvement in community decision-making • Supporting youth council, youth groups and organisations • Networking with government and non-government agencies as well as the private sector • Advocacy and active encouragement of self-help • Grant procurement for youth projects and services.
Contact person/s	Rebecca Schroder
Contact details:	<p>Phone: (07) 46810925 Fax: (07) 46814532 Email: cds_ydw@halenet.com.au Website: NA</p>
Brief position description	Youth Development Worker
Physical description of location	Community Development Services Inc is located in the Neighbourhood centre at 8 Corundum St, next to Centrelink, and directly across from the St Josephs Hall.
Operating hours	Service operates from 9.30-12.30 but the youth worker is available between 8.30-5 Monday-Thursday and 8.30-3 on Fridays
Types of assistance provided	<p>What does CDS's Youth Development Worker do?</p> <ul style="list-style-type: none"> • Supports young people in crisis • Provides a quality youth information, referral and advocacy service • Assesses youth needs and initiates projects • Applies for funding and grants for various youth projects • Liaises with government and non-government agencies, welfare groups, council and business groups. <p>CDS also Provides: Information and Support in the Areas of:</p> <ul style="list-style-type: none"> • Child Care and Development • Youth Development • Parent Support • Child Abuse Prevention

	<ul style="list-style-type: none"> • Domestic Violence Prevention • Family Support • Government Services • Referral to local providers eg counselling, financial counselling, Community health, Social Worker, Drug Arm, CDS, TAFE, learning centre, Centrelink, interest groups, volunteer work; etc • Community Resource Library • Free Legal Advice • Emergency Relief and Support
Eligibility for clients	12-25 is the target age for the youth service/activities. Community Development service is open to anyone
Cost of service	Nil
How to make appropriate referral	No formal referral process
Out of hours crisis contact	Nil
Where can service be accessed or provided	Neighbourhood Centre, 8 Corundum St, Stanthorpe.

Youth/Support Services

Service/Project title	Support services for Stanthorpe State High School
Description of service provided/area covered by project/service	<p>LEARNING SUPPORT</p> <ul style="list-style-type: none"> • Literacy Support Program - Year 8, 9 & 10 • Learning Support Program - Year 8, 9 & 10 • Maths Tutoring Program - Year 9 & 10 • Lunchtime Tutorial Program - Year 11 & 12 • Work Education Program - Year 10 - 12 • Special Education Support Program - Year 8 - 12 • Instrumental Music Program - Year 8 - 12 • Indigenous Learning Support – 8 - 12
Contact person/s	Admin
Contact details:	<p>Phone: 0746815888</p> <p>Website: http://www.stanthorshs.eq.edu.au</p>
Brief position description	Head of Department
Physical description of location	<p>Stanthorpe State High is a school of some 665 students established in 1962 with a proud record of providing a quality educational service to the community of the Granite Belt.</p> <p>We offer a diverse curriculum program which recognises the importance of traditional academic subjects as preparation for tertiary entrance. Our focus on academic achievement has resulted in year 12 results significantly above state benchmarks. In tandem with this academic program, we offer a wide range of nationally accredited vocational courses and a burgeoning school-based apprenticeship program, thereby catering for the broad scope of students' needs and interests.</p>
Operating hours	School Hours
Types of assistance provided	<p>LEARNING SUPPORT</p> <ul style="list-style-type: none"> • Literacy Support Program - Year 8 & 9 • Learning Support Program - Year 8, 9 & 10 • Maths Tutoring Program - Year 9 & 10 • Lunchtime Tutorial Program - Year 11 & 12 • Work Education Program - Year 10 - 12 • Special Education Support Program - Year 8 - 12 • Instrumental Music Program - Year 8 - 12
Eligibility for clients	Any student enrolled at Stanthorpe State High School
Cost of service	Nil
How to make appropriate referral	Admin
Out of hours crisis contact	N/A
Where can service be accessed or provided	Through the main office.

Youth Development

Service/Project title	Commonwealth Respite and Carelink Centre
Description of service provided/area covered by project/service	Support service for Disability, Aged Care and Mental Health on the Darling Downs Regional Area.
Contact person/s	Robin Goddard (Manager), Miriam McLeod, Ben Wareham
Contact details:	Phone: 1800 052 222 (Information Support Officers) Fax: 07 4639 3290 Mobile: N/A Email: b.wareham2@bluecare.org.au Website: www.commcarelink.health.gov.au
Brief position description	Information Support Officer
Physical description of location	10 Russell Street TOOWOOMBA 4350
Operating hours	8.30am to 5.00pm
Types of assistance provided	Information Service Respite for carers in all facets of area.
Eligibility for clients	Nil
Cost of service	Nil
How to make appropriate referral	Self Referral
Out of hours crisis contact	Not applicable
Where can service be accessed or provided	Phone: 1800 052 000